

## LISTING OF CLAIMS

1. **(Previously Cancelled).**

2. **(Currently Amended)** A method for filtering and monitoring of data transmission through a user account in a multi-level system for a plurality of users operatively connected to the system via a network, the method comprising the steps of:

defining a plurality of levels on a server of the system operatively connected to the network, wherein at least one level comprises filtering and monitoring;

creating a user account associated with the at least one level that comprises filtering and monitoring;

establishing at the server a hierarchy for the plurality of levels, wherein the hierarchy defines levels that are above other levels and levels that are below other levels, wherein each level ~~is able to inherit~~ any filtering and monitoring capability of levels above; and

~~creating a user account associated with the at least one of the plurality of levels on the server, wherein~~ configuring the user account to allow controls of filtering and monitoring applied to other user accounts associated with levels below the at least one of the plurality of levels level that comprises filtering and monitoring; and

controlling filtering and monitoring of the other user accounts through the configured user account.

3. **(Currently Amended)** The method of claim 2 wherein the user account associated with the at least one of the plurality of levels level that comprises filtering and monitoring is able to designate the filtering and monitoring control of the user account to at least one

of the other user accounts associated with levels below the at least one of the plurality of ~~levels~~ level that comprises filtering and monitoring.

4. **(Currently Amended)** The method of claim 3 wherein the designated filtering and monitoring control is less than the filtering and monitoring control of the user account associated with the at least one of the plurality of levels level that comprises filtering and monitoring.
5. **(Previously Presented)** The method of claim 3 wherein the at least one of the other user accounts to which the filtering and monitoring control of the user account has been designated is able to designate as much of the filtering and monitoring control that has been designated to the at least one of the other user accounts to another of the other user accounts associated with levels at or below the level associated with the at least one of the other user accounts.
6. **(Previously Presented)** The method of claim 2 wherein the filtering and monitoring is of outgoing data transmissions.
7. **(Previously Presented)** The method of claim 2 wherein the filtering and monitoring is of incoming data transmissions.
8. **(Previously Presented)** The method of claim 2 wherein the filtering and monitoring is of electronic mail.
9. **(Previously Presented)** The method of claim 2 wherein the filtering and monitoring is of attachments to electronic mail.
10. **(Previously Presented)** The method of claim 2 wherein the filtering and monitoring is of incoming and outgoing data transmissions.

11. **(Previously Presented)** The method of claim 2 wherein the filtering and monitoring is based on a plurality of keywords in a master flagged list.
12. **(Previously Presented)** The method of claim 11 wherein the filtering and monitoring routes a data transmission that includes one of the plurality of keywords to an administrator.
13. **(Previously Presented)** The method of claim 11 wherein the filtering and monitoring routes to an administrator a data transmission that includes a subset of the plurality of keywords only if the subset of keywords appears in the data transmission in a predefined sequence.
14. **(Previously Presented)** The method of claim 11 wherein the user account associated with the at least one of the plurality of levels is able to modify the master flagged list.
15. **(Previously Presented)** The method of claim 11 wherein the user account associated with the at least one ~~of the plurality of levels~~ level that comprises filtering and monitoring is able to designate the filtering and monitoring control of the user account to at least one of the other user accounts associated with levels below the at least one ~~of the plurality of levels~~ level that comprises filtering and monitoring so that the at least one of the other user accounts is able to customize the master flagged list.